



Campus Life-Handbook

for International Students and Scholars

CONTENTS

01 Welcome to Tsinghua

- About Tsinghua
- Tsinghua News and Information

02 Settling in

- Getting to Tsinghua
- Local Sim Card
- Internet

03 Life at Tsinghua

- Food and Drink Shopping
- Postal and Delivery Services
- Transportation/Sports and Leisure
- Important Dates and Holidays
- Campus ID Card/Money and Finances

04 Health and Safety

- Hospitals
- Campus Safety

05 Useful Information and Contacts

- Emergency Contacts
- On-campus Important Contacts
- Off-Campus Important Contacts

APPENDIX

01 WELCOME TO TSINGHUA



About Tsinghua

Tsinghua University was established in 1911, originally under the name “Tsinghua Xuetang.” The school was renamed “Tsinghua School” in 1912. The university section was founded in 1925. The name “National Tsinghua University” was adopted in 1928.

In 1937, due to the War of Resistance Against Japanese Invasion, Tsinghua University was forced to move to Kunming, in Yunnan province, and join with Peking University and Nankai University to form the Southwest Associated University. In 1946, the University was moved back to its original location in Beijing.

After the founding of the People's Republic of China, during the nationwide restructuring of

universities and colleges undertaken in 1952, the University was molded into a polytechnic institute focusing on engineering. Mr. Jiang Nanxiang became President of the University. He made significant contributions in leading Tsinghua to become the national center for training outstanding engineers and scientists.

Since China opened up to the world in 1978, Tsinghua University has developed into a comprehensive research university at a breathtaking pace. At present, the University has 22 schools and 59 departments, with faculties including science, engineering, humanities, law, medicine, history, and philosophy.



Tsinghua News and Information

Tsinghua has a comprehensive website dedicated to disseminating news about the University. Check it out here:
<https://www.tsinghua.edu.cn/en/News.htm>

02 SETTling IN



Getting to Tsinghua

Beijing International Airports

Beijing has two international airports, each located in different areas of the city. Some airlines only fly into one of the two airports. Please check in advance which airport is most suitable for their arrival and travel needs.

Arriving at Beijing Capital International Airport

Taxi

For those coming to Beijing for the first time, it is most convenient to take a taxi from the airport to Tsinghua University. Follow the airport's instructions to find the taxi rank and wait in line for a taxi. Regularly operated taxis have standardized markings and signs. To ensure personal safety, do not take illegally operated "black taxis." The taxi fare from Capital International Airport to Tsinghua University should be about 150 RMB. International scholars can provide their apartment address to the driver. International students can tell the driver that they want to go to the northeast gate of Tsinghua University to the Zijing apartments area, which in Chinese is “我要到清华大学东北门的紫荆公寓”. After entering the northeast gate of Tsinghua University, refer to the Campus Map in part 8 of this Guide. Remember to ask for your receipt from the taxi driver upon arrival.

Subway/Rail

The Beijing Capital Airport offers an express train service, which is an affordable and reliable option for getting into the city. The express train has four stops: Terminal 2 and Terminal 3 at the airport, and Dongzhimen (东直门) and Sanyuanqiao (三元桥) in downtown Beijing. The running time for the trains departing from Terminal 2 is 6:35 am to 11:10 pm daily. The running time for the trains departing from Terminal 3 is 6:20 am to 10:50 pm daily. A one-way ticket costs 25 RMB. The quickest way to Tsinghua is to get off at Sanyuanqiao station, take subway line 10 to Zhichunlu (知春路) station, and transfer to line 13. Take line 13 one stop to Wudaokou (五道口) station. Once at Wudaokou, go out through exit A and take bus 549 two stops to Dashiqiao (大石桥), which will bring you to the north-east gate of Tsinghua University.

Airport Bus

You can take the Zhongguancun route, which stops at the Tsinghua Science Park (清华科技园). The one-way bus ticket costs roughly 30 RMB and starts service at 6:50 am and concludes at midnight. After getting off at Tsinghua Science Park, take a taxi to the Tsinghua University north-east gate (approximately 15 RMB). For more information, refer to the official Beijing Capital Airport website: <http://en.bcia.com.cn>.

Arriving at Beijing Daxing International Airport

Taxi

For those coming to Beijing for the first time, it is most convenient to take a taxi from the airport to Tsinghua University. Follow the airport signs to locate the taxi rank. Regularly operated taxis have standardized markings and signs. To ensure personal safety, do not take illegally operated "black taxis." The fare from Daxing International Airport to Tsinghua University is about 250 RMB. International scholars can provide their apartment address to the driver. International students can tell the driver that they want to go to the northeast gate of Tsinghua University to the Zijing apartments area, which in Chinese is “我要到清华大学东北门的紫荆公寓”. After entering the northeast gate of Tsinghua University, refer to the Campus Map in part 8 of this Guide. Remember to ask for your receipt from the taxi driver upon arrival.

Subway/Rail

The Daxing International Airport offers an express train service, which has stops at Caoqiao, Daxing Xincheng, and Daxing Airport on the Daxing Airport Line. Its operating hours are from 6:00 am to 10:30 pm, and a one-way fare is 35 RMB/person for regular class and 50 RMB/person for business class. The quickest way to Tsinghua is to take the Metro Daxing Airport Line to Caoqiao Station, transfer to subway Line 10 and go to Zhichunlu (知春路) station, then transfer to Metro Line 13 and go one stop to Wudaokou (五道口) station. Once at Wudaokou, go out through exit A and take bus 549 two stops to Dashiqiao (大石桥), which will bring you to the north-east gate of Tsinghua University.

Airport Bus

The airport also has various bus routes heading downtown. For more information, refer to the official website of Daxing International Airport: <https://www.bdia.com.cn/#/>. 获取更多信息。



Local Sim Card

There are currently three Chinese mobile service providers that have branches located on the Tsinghua University campus:



China Mobile

Branches: Located at C Building (C楼) and at Zhaolanyuan (照澜院)



China Unicom

Branches: Located at C Building (C楼) and close to Teaching Building 5 (五教附近)



China Telecom

Branches: Located at C Building (C楼) and at Zhaolanyuan (照澜院)

Requirements for Purchasing a Chinese SIM Card

When purchasing a Chinese SIM card, please bring along the passport and RMB in cash.

Notes:

- The national code for China is 86, and the Beijing telephone area code is 010.
- After purchasing a Chinese SIM card, please memorize new Mainland Chinese phone number.
- A Chinese mainland mobile phone number is required in order to apply for a Chinese bank card.



Internet

Internet Services and How to Top-Up/Recharge Your Internet Account

Online

Students and scholars can recharge their internet account online by logging onto [http://usereg.tsinghua.edu.cn] (http://usereg.tsinghua.edu.cn). On the left-hand menu, click on “Self-Payment” (自助缴费) and then complete the payment via mobile payment (WeChat or Alipay). Note that if owing fees, log on and choose to access the on-campus route (校内访问) and then use WeChat pay or Alipay to complete the payment.

On WeChat

After connecting their campus card to the Tsinghua University Official Information Services WeChat Platform (清华大学信息服务微信企业), students and scholars can go to the “Information User Services” (信息化服务) page to top up/recharge their internet account by using WeChat Pay.



Wechat account QR code for the Tsinghua University Information Services Platform

In-Person

Internet account could be charged in Room B104 of the Lee Shau Kee Science and Technology Building (李兆基科技大楼 B104), Monday to Friday from 1:00 pm to 4:00 pm. Currently, only cash is accepted.

Internet Account Set-Up

After registering at Tsinghua, an envelope will be received with details on how to activate your personal internet account from the International Students & Scholars Center. Log into the identity authentication website (http://id.tsinghua.edu.cn) to activate your internet account. The website language can be changed to English via the button at the top right. Follow the prompts to activate your account. For any issues, please contact the Information Technology Service Center.

Information Technology Service Center:

Address: Room B104, Lee Shau Kee Science and Technology Building (李兆基科技大楼 B104)
Opening hours: 8:00 am – 12:00 pm, 1:00 pm – 5:00 pm
Contact number: 62784859
Email address: its@tsinghua.edu.cn
Website: <https://its.tsinghua.edu.cn/en/>

Accessing the Internet

Once an internet account has been successfully activated, you can access the internet via LAN ports located in your university accommodation and/or wireless networks accessible throughout the entire campus (Wi-Fi network name: "Tsinghua" or any network name starting with "Tsinghua"). Once connected to the internet via a WLAN port or wireless network, open your internet browser and log in to <http://info.tsinghua.edu.cn>, which will then display a pop-up screen prompting the user to log in with their username and password. Note that Tsinghua University websites can be accessed without using data. To do this, uncheck the "access to the network outside the school" (访问校外网络) button before clicking "connect to the network" (连接网络). When going offline, click “disconnect” to completely disconnect from the network to prevent unnecessary data consumption. To manage your internet account, including to manually disconnect a separate device from the Internet, check your current internet balance or view other account information, log into <http://usereg.tsinghua.edu.cn>. Students and scholars can directly download applications and manage their Tsinghua internet through <http://usereg.tsinghua.edu.cn> or <http://its.tsinghua.edu.cn>.

Campus Computer Labs

All Tsinghua teaching staff and students can access campus computer labs, which are located near the northwest entrance of the Main Building (enter through the terrace). These computer labs are open every day from 8:00am to 10:00pm. The service phone for the computer lab is: 62782820.

03 LIFE AT TSINGHUA



Food and Drink

Drinking Water

Tap water is not suitable for drinking in China. Large bottles of water can be purchased at the supermarket, or for convenience, many people will opt to order water tanks, which can be replaced with a new tank once empty. These tanks sit on a dispenser base that, when plugged in, can also produce hot water. Before selecting a supplier, it is recommended to first become familiar with nearby water tank supply companies to learn of their basic prices. A single water tank should cost around 20 RMB and the one-off deposit should be roughly 50 RMB. A water tank dispenser can be purchased for an additional fee. Scholars could call the on-campus water supplier via 62794646 for the detailed information (Please note - Chinese language only). For students living on campus, inquiries or requests for help with ordering water tanks can be directed to the student dormitory reception staff.



Canteen Name	Opening Hours
Guanchou Yuan (观畴园)	6:30am – 9:00am, 11:00am – 1:00pm, 5:00pm – 7:00pm
Taoli Yuan (桃李园)	6:30am – 9:00am, 11:00am – 1:00pm, 5:00pm – 10:30pm (for late diners)
Zijing Yuan (紫荆园)	6:30am – 9:00am, 11:00am – 1:00pm, 5:00pm – 7:00pm
Tingdao Yuan (听涛园)	6:30am – 9:00am, 11:00am – 1:00pm, 5:00pm – 7:00pm
Dingshang Yuan (丁香园)	6:30am – 9:00am, 11:00am – 1:00pm, 5:00pm – 7:00pm
Qingfen Yuan (清芬园)	6:30am – 9:00am, 11:00am – 1:00pm, 5:00pm – 7:00pm
Yushu Yuan (玉书园)	6:40am – 8:30am, 11:00am – 1:30pm, 5:00pm – 8:30pm
Zhilian Yuan (至善园)	11:00am – 1:00pm, 5:00pm – 8:00pm
University campus canteen management contact number: 62782142	

Other On-Campus Eateries	Opening Hours
Qingqing Fast Food (青青快餐) (Basement of Qingfen Yuan Canteen)	10:30am – 10:30pm
Qingqing Pizza (青青比萨) (Basement of Zijing Yuan Canteen)	10:30am – 10:00pm
Qingqing Yonghe (青青永和) (Northern part of Guanchou Yuan)	6:40am – 2:00pm, 4:30pm – 9:00pm
Muslim Canteen (清真餐厅) (South-west side of Guanchou Yuan)	6:30am – 9:00am, 11:00am – 1:00pm, 5:00pm – 7:00pm
Qingqing Xiuxian Canteen (青青休闲餐厅) (Basement level of Taoli Yuan)	11:00am – 10:30pm
The 1 st floor of Yushu Yuan and the 3 rd floors of Guanchou Yuan, Taoli Yuan and Xichun Yuan all offer restaurant-style table service.	

The 1st floor of Yushu Yuan and the 3rd floors of Guanchou Yuan, Taoli Yuan and Xichun Yuan all offer restaurant-style table service.

On-Campus Coffee Shops

Tsinghua University has a variety of coffee shops across the campus, including those near canteens and inside libraries. For more information, please visit <https://mp.weixin.qq.com/s/PVZKn6z0JbSmHCdb3Exc2Q>

Off-Campus Dining

In the nearby Wudaokou area, there is a wide variety of restaurants and cuisines available, including Western, Korean and Japanese, along with different Chinese cuisines. Fast food chains such as McDonald's, KFC, Pizza Hut, and Yoshinoya are also available. When eating out, pay attention to food safety. Before dining out in China, many people first check reviews of restaurants by using the website Dazhong Dianping (大众点评): <http://www.dianping.com>, which also has a mobile app version. Dazhong Dianping provides a vast array of reviews and information on dining, shopping, leisure, and entertainment.

Setting-up, Activating, Re-charging and Replacing Canteen Cards

Campus cards are the method of payment accepted at campus. For information on how to recharge Campus Card, refer to the Campus Card section of this Guide. For non-degree program students, the recharge and payment system is different; such students can contact their academic program officer for specific information.

On-Campus Dining

Tsinghua has numerous canteens that serve a wide variety of dishes and conform to a high level of food safety standards. Meals are provided for breakfast, lunch and dinner.

Food Delivery

Many restaurants offer delivery services, which can be accessed via third-party apps or by calling the restaurant directly. Food ordered on food delivery apps can be paid for using WeChat, Alipay, or via bank card. Most apps require advance mobile payment before the food is delivered. During peak hours, food should be ordered in advance to avoid delays. The standard wait-time for deliveries is between 30 minutes and 1 hour. When the food delivery arrives, the delivery worker will call the mobile number that was provided when the order was made.



Meituan (美团外卖)
Download: Search for “Meituan” in your app store and install it.
Registration: Register using your phone number.
Ordering: Browse restaurants, select dishes, and place your order with your delivery address.



Ele.me (饿了么)
Download: Search for “Ele.me” in your app store and install it.
Registration: Register using your phone number.
Ordering: Browse restaurants, select dishes, and place your order with your delivery address.



Shopping

On-Campus Supermarkets and Markets

Tsinghua University has many useful amenities available on campus. There are four supermarkets, which stock essential items. Payment at these supermarkets can be made through cash, WeChat, Alipay, or your campus IC card.

Supermarket Name	Opening Hours
Tmall campus - Zijing store (天猫校园店—紫荆店) Basement of the Zijing Student Service Center (C Building)	Monday to Sunday: 8:30am - 11:30pm
Tmall campus – Qingfen store (天猫校园店—清芬店) Basement of the Zijing Student Apartment, Building 7, south area	Monday to Sunday: 8:30am - 11:30pm
Tmall campus – Guanchou store (天猫校园店—观畴店) Basement of Guanchou Yuan canteen	Monday to Sunday: 9:00am - 9:00pm
Zhaolanyuan Supermarket (照澜院超市) In the Zhaolanyuan area	Monday to Sunday: 9:00am - 8:00pm

There are three markets on campus that provide fresh produce and meats.

Market Name	Opening Hours
Zhaolanyuan SuperV (照澜院超市SuperV) In the Zhaolanyuan area	Monday to Sunday: 8:30am - 7:00pm
North Area Fruit and Vegetable Market (北区便民果蔬超市) Outside the north gate	Monday to Sunday: 8:30am - 10:00pm

Zijing Student Service Center (C Building)

Known as C Building for its shape resembling the letter C, the Zijing Student Service Center is located beside the Zijing Sports Field, in the heart of the student dormitories area of campus. C Building offers a central location for various shops and services, including a supermarket, hairdresser, post office, bank, ATM, bookshop, optical services shop, computer repair shop, souvenir shop, printer shop, photography studio, and student registration services.



Other On-Campus Service Shops

Pharmacy/Drugstore

Tong Ren Tang pharmacy (同仁堂药店) is located opposite to the Zhaolanyuan (照澜院) SuperV. The pharmacy supplies both Chinese and Western medicine.

Photography studio

There are several photo studios located on campus. One is located in C Building, one at Zhaolanyuan (照澜院), and another in the shop area to the east of Guanchou Yuan canteen. They provide photo printing and other photography related services.

Electronic repairs shop

An electronics repair and servicing shop can be found in the basement of C Building.

Stationery shops

There are many stationery shops on campus, offering a wide array of products. One is located in the Tmall campus store in the basement of C Building; another is in the shop area to the east of Guanchou Yuan canteen. They also sell electronics and exercise gear.

Printing shops

Printing on campus is very convenient. Libraries have printing machines, and some teaching buildings and departments also offer printing services, along with more than ten separate printing shops on campus. Printing shops are located at the basement of Guanchou Yuan canteen, C Building, the south section of Building 7, the south section of Building 25 and Zijing Buildings 1, 4, 6, 8, 10 and 12.

Off-Campus Supermarkets

There are two supermarkets located near the campus,

Hema Xiansheng (Shuangqing Road Branch)

Address: No. 88 Shuangqing Road
Opening hours: 9:00 am - 10:00 pm

Fudi+Jingxuan Supermarket (Wudaokou Branch)

Address: B1, Wudaokou Shopping Plaza
Opening hours: 10:00 am - 10:00 pm

Parcel Deliveries

Online shopping is very convenient and efficient in China. Payment can be made using Alipay, WeChat Pay or a Chinese bank card (when applying for a bank card, ask for the option of online purchases to be allowed). Some businesses will also accept payment upon delivery. When making purchases online by using Alipay, WeChat Pay or a bank card, be very mindful of personal information and privacy. Courier companies are permitted to enter the campus for parcel deliveries. The delivery method will depend on the specific notification from the company.

General Deliveries Service

For those who live in the Zijing area, there is a general delivery service point located in the northern part of the campus behind Zijing Apartment Building 14.

Express Package Locker

Deliveries made to an on-campus dormitory address will be placed in various parcel lockers on campus, located in the Zijing dormitory area, the south dormitory area, and behind Zijing Apartment Building 14.





Postal and Delivery Services

Letters sent to on-campus addresses should be written in the following format:

To: XXX (Recipient's name)
Room xx, Zi Jing Building ##
Tsinghua University, Haidian District, Beijing
P.R. China 100084

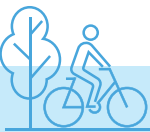
Post Office (China Post)

C Building China Post branch

Operating hours: Monday to Sunday,
9:00 am – 4:30 pm
* Note that this branch cannot send overseas parcels.

Zhaolanyuan (照澜院) area Post Office (China Post)

Opening hours: Monday to Sunday, 8:30 am – 5:30 pm
* For sending parcels overseas, a passport must first be shown at the service counter.



Transportation



Route map:
Blue line - Inner Route
Red Line - Outer Route
Green Line: Student Route

Campus Shuttle Bus

The campus has an electric-powered shuttle bus service. The purple-colored buses operate along different routes, including the following:

Outer route

Operating times:
Monday to Friday, 7:20 am – 6:00 pm
Weekends and holidays, 8:30 am – 5:30 pm
Notices will inform you of the specific summer and winter vacation operating times.

Method of operation:
Leaves from the West Gate. Runs both clockwise and anticlockwise along the route. Buses depart approximately every 20 minutes in the same direction (every 10 minutes in alternating directions). On weekdays, the 7:20 am, 7:30 am, and 7:40 am shuttles go in the direction of the North Gate, the 7:50 am shuttle passes by the Lanqiying North Gate. The 6:00 pm shuttle goes in the direction of the Main Gate. At

other times, every hour at 10, 30 and 50 minutes past the hour, the shuttle goes in the direction of the Main Gate, and every 20 and 40 minutes past the hour, it goes in the direction of the North Gate.

Route stops:
West Gate – Outdoor Swimming Pool – Information Center – Elderly Activity Center – Kindergarten – Lee Shau Kee Science and Technology Building – Main Gate – Academy of Arts and Design – Gymnasium – Natatorium – Zijing Sports Field – Zijing Apartment Building 17 – North Gate – Mochtar Riady Library – North-west Gate - University Hospital - Outdoor Swimming Pool - West Gate

Inner route

Operating times:
Monday to Friday, 7:40 am – 11.10 am, 12:40 pm - 5:25 pm
Not in operation on weekends and holidays.
Notices will inform you of the specific summer and winter vacation operating times.

Method of operation:
Leaves from the West Gate. Buses depart approximately every 30 minutes in the same direction (every 15 minutes in alternating directions). On weekdays the shuttle leaves at 10 and 40 minutes past the hour in the direction of the Campus Hospital; at 25 and 55 minutes past the hour, the shuttle leaves in the direction of the Main Building.

Route stops (clockwise):
West Gate – Outdoor Swimming Pool – Campus Hospital - Lee Shau Kee Science and Technology Building - Mochtar Riady Library – No. 10 Canteen – Natatorium – Main Building - New Tsinghua Xuetang – Old Gate - Information Center - Outdoor Swimming Pool - West Gate

Route stops (anticlockwise):
West Gate – Outdoor Swimming Pool - Information Center – Old Gate – New Tsinghua Xuetang – Main Building – Natatorium - No. 10 Canteen - Mochtar Riady Library – Campus Hospital – West Gate

Student route

Monday to Friday: 7:40 am, 9:20 am, 1:00 pm, and 2:50 pm.
Not in operation on weekends, public holidays, or summer and winter vacations.

Method of operation:
The words "student route" (学生专线) are displayed on the bus, for student' s service only. The route begins at the North Gate and covers the Zijing Apartment Buildings area, then travels towards the Main Building and finishes at the West Gate.



Tsinghua Campus Bus Applet QR Code

Electric Scooters

According to the Beijing Traffic Management Bureau's regulations, only registered electric scooters with licenses and number plates are permitted on the streets, and should adhere to the speed limit of 15km/h. According to Tsinghua University regulations, electric scooters are not permitted to be driven or parked inside the student accommodation areas. Charging or storing electric scooter batteries in university dormitory buildings, laboratories, classrooms, offices, or any other public buildings is prohibited. Any violation of the above provisions will be dealt with in accordance with university rules and regulations. Newly-enrolled students are not permitted to purchase or use electric scooters on campus and are advised to use greener traveling options such as cycling or taking the campus bus.

Bicycles

- Most Tsinghua students and scholars get around campus using bicycles.
- A new bicycle costs roughly 200–500 RMB, depending on the type and quality. Many opt to purchase second-hand bicycles from Bicycle repair shop on campus, which usually cost no more than 200 RMB.
- There are many small bicycle repair shops located on campus, offering free tire pumping and seat adjustment services.

Bike Sharing

Shared bikes are a popular and affordable mode of transport in Beijing and can be found on campus.

Hello Bike (哈啰单车)



Download: Search for “Hello Bike” in your app store and install it.

Registration: Register using your phone number or Alipay account.

Usage: Scan the QR code on the bike to unlock it. To lock it, the bike will either require you to manually lock it or to lock it electronically via your phone. Payment can be made as a one-off (per ride), or you can buy a package, such as a monthly unlimited access package.

Meituan Bike (美团单车)



Registration: Register using your phone number or WeChat account.

Usage: Scan the QR code on the bike to unlock it, ride, and manually lock the bike to end the trip and pay.

Qingju Bike (青桔单车)



Registration: Register using your phone number or WeChat account.

Usage: Scan the QR code on the bike to unlock it, ride, and manually lock the bike to end the trip and pay.

Buying Train Tickets

12306

How to access it: Search for “12306” in your app store and install it or use the 12306 interface on your Alipay app.

Registration: Register using your phone number.

Booking: Enter the departure and arrival cities, select the train, fill in passenger information, and proceed to payment.

Ctrip (携程)

How to access it: Search for “Ctrip” in your app store and install it.

Registration: Register using your phone number or WeChat account.

Booking: Go to the “Train Tickets” section, enter the departure and arrival cities, select the train, fill in passenger information, and proceed to payment.



Sports and Leisure

Tsinghua has a long sporting tradition and encourages students and scholars to regularly participate in sporting activities. The campus is fully equipped with many different sports facilities, including more than 10 sports grounds and 6 courts with lights for evening use.

Swimming Pool

The Tsinghua University swimming pool was the training pool for the 2008 Olympics and Paralympics. It was also the venue for the 21st International University Sports Federation Competition. The complex is equipped with a swimming pool, diving area and dry land diving training area. The 50-meter-long swimming pool is divided into shallow and deep-water areas. The shallow water depth is between 1.2 and 1.4 meters, and the deep-water depth is between 2.2 and 2.4 meters.

Location: South side of Zijing Apartment Buildings area

Opening hours:

Monday to Friday: 12:00 pm – 1:00 pm, 5:30 pm – 6:30 pm (only for students), 8:00 pm – 9:00 pm, 9:30 pm – 10:30 pm

Weekends: 12:00 pm – 1:30 pm, 2:00 pm – 3:30 pm, 5:00 pm – 6:30 pm, 8:00 pm – 9:00 pm, 9:30 pm – 10:30 pm

How to buy tickets: At the swimming pool entrance

Ticket price: 7 RMB/hour

West Lake Swimming Pool

The West Lake Swimming Pool is an outdoor pool, generally open during the spring and summer seasons. In winter, it is converted into an ice rink. The swimming pool features separate shallow and deep water areas, with the deep water area having a depth of 1.8 meters.

Opening hours: 1:30 pm - 3:00 pm, 5:00 pm - 6:30 pm

Location: Near the West Gate

How to buy tickets: Tickets can be purchased at the entrance of the swimming pool; no reservation is required.

Comprehensive Gymnasium

The Comprehensive Gymnasium is a venue integrating sports competitions, training, teaching, meetings and performances. The venue space for sports competitions is 55 meters by 35 meters.

Location: South side of the East Sports Ground (behind the Main Building)

Opening hours:

Badminton and basketball courts

Monday to Friday: 5:00 pm – 10:00 pm

Weekends: 8:00 am – 10:00 pm

Fitness Center

Monday to Sunday: 9:00 am – 10:00 pm

How to book: Online at <http://50.tsinghua.edu.cn>

Ticket price:

Badminton: 20 RMB per court/hour

Fitness Center: 600 RMB for half-year membership, 900 RMB for annual membership



West Gymnasium

The West Gymnasium was the first gym built in Tsinghua and is one of the first four main buildings of the university. The gymnasium is divided into the former hall and the latter hall. The former hall was completed in March 1919, with a total area of 2,170 square meters. In 1932, the rear hall was expanded, with an area of 2,708 square meters. It has badminton courts, billiards and a basketball court.

Location: West side of the West Sports Field

Opening hours: 6:30 pm – 10:30 pm

How to book: Online at <http://50.tsinghua.edu.cn>

Ticket prices:

Billiards: 15 RMB per court/hour

Badminton: 20 RMB per court/hour

North Gymnasium

The North Gymnasium at Tsinghua University consists of tennis courts, table tennis courts, basketball and volleyball courts, fitness rooms, physical rehabilitation centers, a simulated ski hall, an ice sports center, a fencing room, squash rooms, and aerobics and artistic gymnastics, and includes aboveground and underground areas. With a total indoor area of 38,280 square meters, it is the largest indoor activity venue at Tsinghua.

Location: Southeast of the Zijing Sports Field
Opening hours: 8:00 am - 10:00 pm
How to book: info.tsinghua.edu.cn - Public Services
- Sports Venue Reservation (Tickets for the ice sports center can be purchased on-site)
Ticket prices:
Table Tennis: 15 RMB/hour
Tennis: 120 RMB/hour
Squash: 60 RMB/hour
Basketball: 175 RMB/hour

Inflatable Sports Dome

The Inflatable Sports Dome was built in March 2010, and was the first of its kind built at a Chinese university. The dome combines smart technology with environmentally friendly design. It consists of 12 badminton courts, 9 table tennis tables and a high-quality plastic-coated court and specialty lighting.

Location: East side of the Zijing Apartment Buildings area
Opening hours: 8:00 am – 10:00 pm
How to book: Online at <http://50.tsinghua.edu.cn>
Ticket prices:
Badminton: 20 RMB per court/hour
Table Tennis: 10 RMB per table/hour

Arts Performances and Films

In recent years, Tsinghua has placed an increasing emphasis on the performing arts. With the completion of the New Tsinghua Xuetang and the installation of video equipment in the auditorium, students and scholars can enjoy a wide variety of performances and films on campus.
Most performances and movies shown at Tsinghua provide discount tickets for students and scholars, thus tickets tend to sell out quickly. To stay updated on upcoming performances and movies, check the

exhibition boards in front of the New Tsinghua Xuetang and along the main roads in the university, or visit: <http://www.hall.tsinghua.edu.cn/>.
On-campus performances and films are usually shown in the Auditorium and the New Tsinghua Xuetang. Tickets can be purchased at the ticket office of the New Tsinghua Xuetang.
Location: South-east side of the New Tsinghua Xuetang, by the west side of the Main Building.
Contact number: 62781984
Ticket office opening hours: 9:00 am – 7:00 pm (closed on Tuesdays)

Tsinghua University Art Museum

The Tsinghua University Art Museum was officially opened in September 2016, and holds more than 25,000 pieces, most of which have come from the collection of the Academy of Arts & Design collection post-1956, as well as donations from alumni and individuals. The collection includes six main categories: art, painting and calligraphy, embroidery, porcelain, furniture, and bronze ware and comprehensive artwork. It is located on the southeast side of the campus. Entry is free for Tsinghua University Campus Card holders.

Opening hours:
Tuesday to Sunday, 9:00 am – 5:00 pm (last entry at 4:30 pm)
Closed on Mondays (except official holidays), and for the 11 days after Chinese New Year’ s Eve.
Contact number: 62781012
Website: <http://www.artmuseum.tsinghua.edu.cn>

Tsinghua University History Museum

The Tsinghua University History Museum displays many precious historical materials, such as student registration record cards, transcripts, exam answer sheets, experiment reports, and teaching materials from famous alumni including Cao Yu, Yang Zhenning, Li Zhengdao, Qian Xuesen, Qian Weichang, and Qian Sanqiang. It is located by the New Tsinghua Xuetang.
Opening hours:
Tuesdays and Thursdays, 8:30 am – 4:30 pm
Contact number: 62782289
Website: <http://xsg.tsinghua.edu.cn>



Important Dates and Holidays

- New Year's Day (January 1st)
- Spring Festival (the first day of the first month of the Chinese lunar calendar)
- Tomb-Sweeping Festival (around April 5th)
- Labor Day (May 1st)
- Youth Day (May 4th)
- Dragon Boat Festival (the fifth day of the fifth month of the Chinese lunar calendar)
- Armed Forces Day (August 1st)
- Mid-Autumn Festival (the fifteenth day of the eighth month of the Chinese lunar calendar)
- National day of the People's Republic of China (October 1st)
- Tsinghua University Anniversary Celebration (the last Sunday in April)
- Student Associations Fair (every March and October)
- Campus Marathon (every April)
- Campus Singing Competitions (every April and December)
- Graduation Music Festival (every June)
- Graduation Running Race (every June)
- Sports Night (every June)
- International Culture Festival (every Spring semester)
- Entrepreneurship Competition (every December)
- International Students & Scholars’ Gala Night (every December)



Tsinghua University Campus Card

The Campus Card is a multi-functional card essential for daily life on campus. It is one's canteen card (For students, it can be used at all designated student canteens, and for scholars, it can be used at all designated teacher canteens). It can also be used in the campus supermarkets. Most libraries and some departments will require you to show or swipe your campus card to enter. You can also get a discount price when buying tickets for the swimming pool, and buy tickets for performances at the Auditorium and Music Hall.

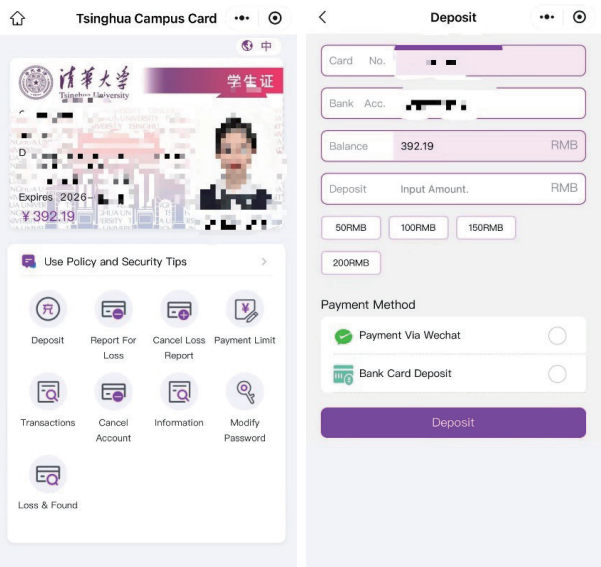
How to get your Campus Card

For international students
The card will be issued during registration.

For international scholars
After completing the onboarding procedure or the contract renewal, your Campus Card will be issued. After providing your passport, an identification photo to be used on the card will be taken. Please wear a dark-colored top with a collar.

How to top up your Campus Card on the “Campus Card” Mini-program

Step 1: Open WeChat and search for “Tsinghua University Campus Card (清华校园卡)” Mini-program.
Step 2: Use the “Deposit” option to top up money.



Lost Campus Cards

For international students
Click the “Report for Loss” on “Tsinghua University Campus Card” Mini-program and then obtain the new card on the first floor at C building, which will cost 20 RMB.

For international scholars
Call 62782323 to report the loss, to freeze the money in your card. If your Campus Card expires and you need to renew it, please first make sure that your contract with Tsinghua has been renewed.

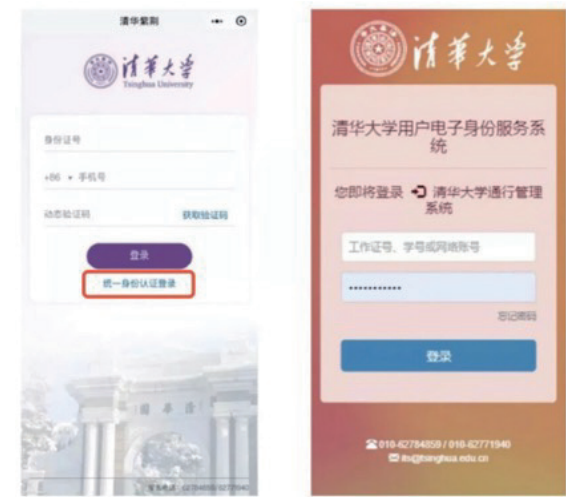
“Tsinghua Zijing” Mini-program User Guide



Adding and certifying the "Tsinghua Zijing" WeChat Mini-program

Step 1: Scan QR code
Open WeChat and scan the "Tsinghua Zijing" QR code, or search Tsinghua Zijing (清华紫荆) in WeChat.

Step 2: Authentication
Authentication only needs to be completed the first time using the mini-program.
Automatic authorization: those who have already linked their student/faculty ID on the 清华信息服务 WeChat account will not need to go through authorization on the Tsinghua Zijing mini-program.
Manual authorization: those who have not linked their student/faculty ID on the 清华信息服务 WeChat account will need to log-in and go through verification in order to enter the mini-program. Students and teaching staff on campus with “unified electronic identity”, can click "Uniform Identity Authentication Login" (清华大学用户电子身份服务系统) on the authentication page to enter the "Tsinghua University User Electronic Identity Service System" login page. Then, they can enter their student/faculty ID number and password (the password is the same as the login password in the Info portal), and click "Login".



How to use the "Tsinghua Zijing" Mini Program

After opening the "Tsinghua Zijing" mini program, you will be able to find your personal information section and the Zijing code section.
The personal information section displays information such as name, ID number and department. The QR code in the middle is called the “Zijing Code” (紫荆码), which may be used for identity verification when entering the campus gates.

Money and Finances

In China, most payments are currently made via two mobile payment providers: WeChat Pay and Alipay. Paying with cash and card, especially in big cities, is not a common occurrence anymore. While WeChat Pay and Alipay both offer the same basic functions, such as instant payment, receiving money, and ordering and paying for taxis, it is recommended to have both Alipay and WeChat pay, as some vendors or online services may prefer one over the other.



WeChat (微信)

WeChat is similar to Line or WhatsApp, and is the main form of daily online communication in China. Once you have set up your WeChat account, you can set up your ‘WeChat wallet’ to use WeChat Pay. Only Chinese bank cards can be linked. Ensure the name you input in WeChat Wallet matches exactly the name on your Chinese bank card to link it properly.



Alipay (支付宝)

Similar to WeChat pay, you need to link up your bank card to access Alipay. Alipay is also used for making payments on Taobao, China’s ‘eBay’, which also has an English version.

Financial scams

Due to the prevalence of mobile payments, being aware of personal phone security is paramount. This is especially the case for WeChat, where you will have many friend contacts. Avoid adding strangers on WeChat or responding to suspicious messages or links, as this could leave you vulnerable to your details being used by others. When purchasing items, you will either be required to scan the vendor's QR code or show your QR code to the vendor. When displaying your QR code or inputting your payment password, be mindful of anyone near you who could see and use your information.

Mobile Phone Services

In China, there are three main telecommunication carriers: China Mobile, China Unicom and China Telecom. All three carriers have branches on campus:

Carrier	Location	Tel.	URL
Bank of China (中国银行)	1 First floor, Zijing Student Service Center (Building C, in the northeast part of campus) 2 Room 106, Building A, Chuang Xin Plaza I (创新大厦, nearby the University's East Gate)	Tel: 95566	URL: http://www.boc.cn/en/index.html
Industrial and Commercial Bank of China (ICBC)	Location: Zhaolanyuan, Tsinghua University	Tel: 62793036, 95588	URL: http://www.icbc.com.cn/ICBC/EN/default.htm
The Bank of Beijing (北京银行)	Location: Zhaolanyuan, Tsinghua University	Tel: 62780101, 95526	URL: http://www.bankofbeijing.com.cn/en/2011/index.htm
China Construction Bank (中国建设银行)	Location: Zhaolanyuan, Tsinghua University	Tel: 62796634, 95533	URL: http://en.ccb.com/en/home/index03.html

Postal Services

The post office at the Student Services Center located in the west of the Zijing dormitory and at Zhaolanyuan (照澜院) opens from 8:30 to 17:30 every day, and the Zhaolanyuan office is the main post office in Tsinghua, providing services for mailing, sending and receiving parcels. Post code of Tsinghua: 100084.

Carrier	Location	Tel.	URL
China Mobile (中国移动)	Location: Building C & Zhaolanyuan	Tel: 10086	URL: http://www.10086.cn/
China Unicom (中国联通)	Location: Near the Teaching Building 5	Tel: 10010	URL: http://www.chinaunicom.com.cn/
China Telecom (中国电信)	Location: Zhaolanyuan	Tel: 10000	URL: http://www.189.cn/ (Chinese Only)
China Post (中国邮政)	Post Office Location: Zhaolanyuan, Tsinghua University	Tel: 62780422	URL: http://english.chinapost.com.cn/

04 HEALTH AND SAFETY

Hospitals

On-Campus Hospital

Tsinghua University has its own campus hospital located in the western part of the campus. The hours of operation for various departments are as follows.
Outpatient services time: Monday to Friday; 8:00 am – 12:00 pm, 1:30 pm – 5:00 pm
Registration for outpatient services: Monday to Friday; 7:45 am – 11:50 am, 1:20 pm – 4:50 pm
Emergency services: 24 hours

* Note: The Tsinghua University campus hospital can treat and diagnose common illnesses and health issues. However, for more complicated and serious medical conditions and treatment, a visit to a more comprehensive hospital is required. When visiting hospitals off-campus, international students are required to bring their passports for identification and registration purposes.

Off-Campus Clinic

United Family Wudaokou Clinic (和睦家五道口综合门诊部)

Address: 1st Floor, Building D, Tsinghua Tongfang Hi-tech Plaza, Haidian District, Beijing (北京市海淀区王庄路1号清华同方科技广场D座1层)
Consultation Hours: Monday to Sunday, 9:00 am – 6:00 pm
Contact number: 82366918
24 Hour Customer Service Hotline: 4008919191
24 Hour Emergency Service Phone: 59277120

General Hospitals

Below are the details of several general public hospitals located in Beijing.

Beijing University Third Hospital (北京大学第三医院)

Address: 49 North Garden Road, Haidian District, Beijing (北京市海淀区花园北路49号)
Contact number: 82266699
Website: <http://www.puh3.net.cn/englishweb/index.shtml>

China-Japan Friendship Hospital (中日友好医院)

Address: 2 Yinghuayuan East Street, Chaoyang District, Beijing (北京市朝阳区樱花园东路2号)
Contact number: 84205288
Website: <http://english.zryhyy.com.cn/>

Beijing United Family Hospital (北京和睦家医院)

Address: 2 Jiangtai Road, Chaoyang District, Beijing (北京朝阳区将台路2号)
Contact number: 59277000
24 Hour Service Line: 4008919191
24 Hour Emergency Line: 59277120
Website: <http://beijing.ufh.com.cn/>

Campus Safety

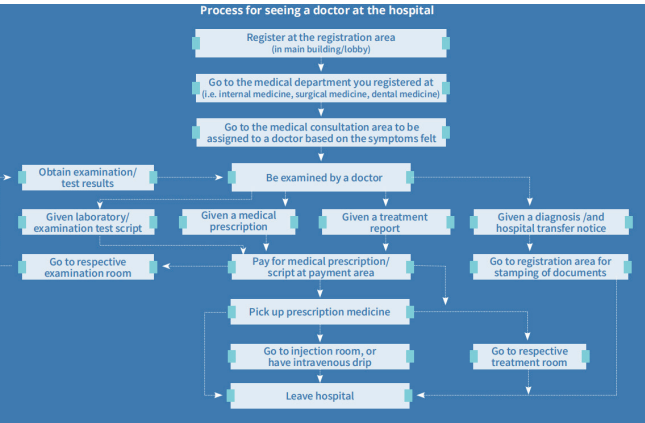
The level of safety and security on the Tsinghua University campus is generally very good. Traffic is perhaps the most significant hazard to be aware of, especially electric scooters, which make little noise but move quickly. Walking around campus late at night should also be done with care. The campus emergency reporting phone number is 62782001. Please also keep in mind the telephone numbers of acquaintances in Tsinghua, as well as the important emergency telephone numbers, which can be found at the end of this booklet.

Protecting oneself against common safety issues:

- Ensure the safety of personal belongings. Avoid carrying large amounts of money. Take appropriate care of important items such as passports, phones, laptops, and wallets.
- Be aware of telecommunications fraud. Do not give information to unknown people by phone, text, WeChat, or online. Do not transfer money or write checks to unknown accounts or individuals.
- Pay attention to information safety. Do not carelessly disclose one's personal information. If necessary, the police can be contacted via phone by calling 110.

Staying safe while shopping online:

- When choosing a specific online shopping website, first compare information such as trade volume and customer reviews.
- Businesses with an offline store or a seven-day returns policy can better guarantee customer rights and are more reliable.
- Use third-party payment platforms to minimize the risk of transaction issues. Keep records of communication, delivery numbers, and evidence of payments.
- After receiving the purchased item, open and inspect the package immediately. If the product does not match the advertisement or has quality issues, the recipient has the right to reject the delivery. Do not click "confirm delivery" (确认收货) if the item has not yet arrived or is unsatisfactory.



05

USEFUL
INFORMATION
AND CONTACTS

Emergency Contacts

Campus Security 62782001
Campus Hospital (emergencies) 62782185
Police Department 110
Fire Department 119
Traffic Police 122
Ambulance 120/999
Zhongguancun Police Station 中关村派出所 62554600
Dongsheng Police Station 东升派出所 62329664
Qinglong Bridge Police Station 青龙桥派出所 62881666

On-Campus Important Contacts

Campus Telephone Directory 62793001
Zijing Students Comprehensive Office 62783996
International Students Apartment Front Desk 51535501
Registration Center: IC Card 62794720
Registration Center: Registration 62788122
Registration Center: Choosing Classes 62787169
Registration Center: Transcripts 62788110
Undergraduate Admissions Office 62783100
Graduate Admissions Office 62781380
Office of Academic Affairs: Division of Student Study Status Administration 62794180
Graduate Scholarship and Grants Management Office 62789660
Visiting/Exchange Student Program 62773508
Chinese Language Program 62771368

Off-Campus Important Contacts

Division of Exit and Entry Administration of the Beijing Public Security Bureau --12367
Beijing Customs 12360

1 Emergency Contacts

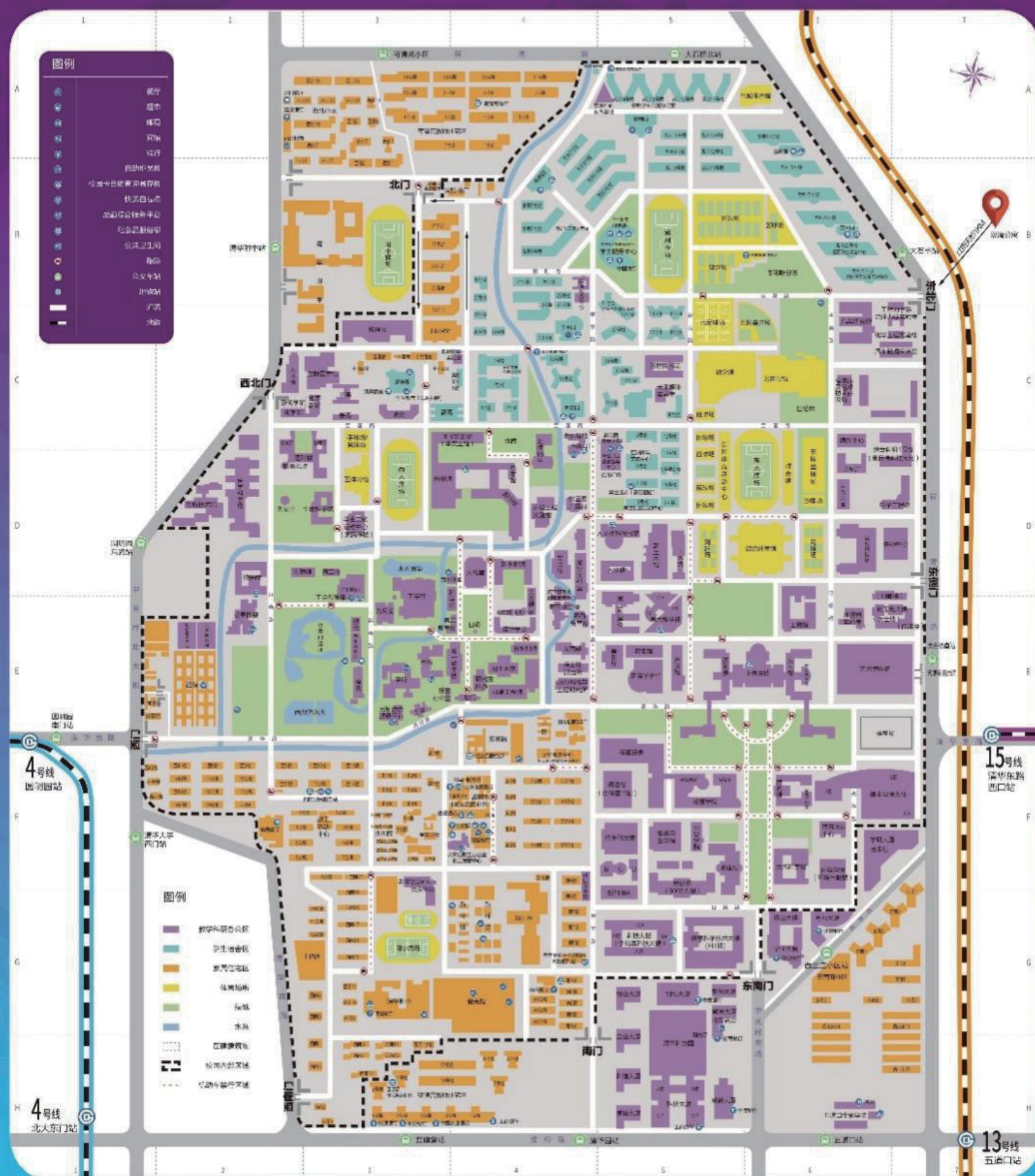
Campus Police	62782001
Campus Hospital (emergencies)	62782185
Police Department	110
Fire Department	119
Traffic Police	122
Ambulance	120/999
Zhongguancun Police Station 中关村派出所	62554600
Dongsheng Police Station 东升派出所	62329664
Qinglong Bridge Police Station 青龙桥派出所	62881666

2 On-Campus
Important Contacts

Campus Telephone Directory	62793001
Zijing Students Comprehensive Office	62783996
International Students Apartment Front Desk	51535501
Registration Center: IC Card	62794720
Registration Center: Registration	62788122
Registration Center: Choosing Classes	62787169
Registration Center: Transcripts	62788110
Undergraduate Admissions Office	62783100
Graduate Admissions Office	62781380
Office of Academic Affairs: Division of Student Study Status Administration	62794180
Graduate Scholarship and Grants Management Office	62789660
Visiting/Exchange Student Program	62773508
Chinese Language Program	62771368

3 Off-Campus
Important Contacts









Division of Exit and Entry Administration of the Beijing Public Security Bureau	84020101
Beijing Customs	12360



Useful Links

- Tsinghua University <http://www.tsinghua.edu.cn>
- Beijing Municipal Government (for general info, visa, travel info)
- <http://www.ebeijing.gov.cn>
- The State Council of the People's Republic of China: (for news and policies as well as information for foreigners working and living in China)
- <http://english.www.gov.cn>
- The Beijinger: (for English language listings and entertainment website covering Beijing news)
- <https://www.thebeijinger.com>

Tsinghua Official WeChat Accounts

Account Type	Account Name and QR Code	Introduction to Account	Account Type	Account Name and QR Code	Introduction to Account
Campus Life	 TsinghuaUni	Official English language account of Tsinghua University, operated by the Global Communication Office. Provides recent Tsinghua news and events and important updates.	Campus Life	 SchwarzmanScholars	The official account of Schwarzman College. Provides information on the latest events held at the college.
	 xiaowuyeyuanthu	"Tsinghua Xiaowu Yeyuan" is a student platform supervised by the Student Activities Office to share information of interest to students.	Entertainment	 Xinqinghuaxuetang	Official account of the New Tsinghua Xuetang. Publishes information on upcoming performances and movies held at Tsinghua.
	 thuxiaoyanonline	Organized by the Graduate Students Union, Xiaoyan Online provides a vast array of information relating to campus life.	Tsinghua's Internationalization	 Gh_c9d071d35f01	"Tsinghua Guoji" is produced by Tsinghua University's International Affairs, and is a window for Chinese readers in China and abroad to learn of Tsinghua's cooperation internationally and also with Hong Kong, Macao and Taiwan.
	 issc2016	Official account of the International Students & Scholars Center. Provides important information on campus life and study, including visas, accommodation, insurance and careers and employment. It also is a window into the rich and colorful campus life of international students, and provides news and information on activities, lectures and student interviews.		 Qhdxgjy	Official WeChat account for the Office of International Education at Tsinghua University, which was founded in July 2015 to further enhance the cultivation of students using an international approach, so as to enhance students' global competence and heighten the influence of Tsinghua worldwide.
	 Renwen_Tsinghua	Official account for the Humanities at Tsinghua series. Provides information on upcoming lectures. Humanities at Tsinghua lectures are large-scale public lectures that invite renowned scholars and public figures in the humanities to give talks on classic theories, unique thoughts and new findings.	1.the Beijinger	Beijinger is the capital's international English-language information resource. This community website created by foreign expatriates provides information about life in Beijing. The website features a blog and community forum to help foreigners settle into Beijing life. Please search "TheBeijinger" in Wechat or visit Website: www.thebeijinger.com .	
			2.Timeout Beijing	This website focuses on providing lifestyle information in Beijing. Its content covers popular products, fine dining, art and culture and many other aspects of Beijing city life. Please search "Timeout Beijing" in Wechat or visit Website: www.timeoutbeijing.com	

International Students & Scholars Center

Location: Zijing Apartment Building No. 23, (close to the Northeast Gate of Tsinghua campus)

Tel: 62789521, 62780032

Email: iso@tsinghua.edu.cn, issc@tsinghua.edu.cn

The working hours: 08:00 - 12:00, 13:00 - 17:00, Monday to Friday

Last updated: October 2024

Please note: The information provided is subject to change.

